



PRODUCT ANNOUNCEMENT

March 6, 2020

Subject: Conventional Duct Detector Discontinuation

Dear Valued Customer,

We would like to inform you Hochiki America will discontinue the conventional duct detector, effective immediately.

Affected Products:

P/N: 0200-03660 DH-98P Conventional Duct Detector, Low Voltage
P/N: 0200-03680 DH-98HVP Conventional Duct Detector, High Voltage
Note: Sampling tubes and remote test switches will continue to be available.

Support and Service:

Support for duct detectors will continue to be available for all technical and design matters. The warranty will remain in-force for the entire warranty period, as stated in our Terms and Conditions.

Alternative Products:

The replacement product is currently finishing UL testing. We will inform you as soon as it is available. In the meantime, we sincerely apologize for any inconvenience this may cause.

Thank you for your understanding and support of HOCHIKI products.
If you have any questions about this matter, please let me know.

Sincerely,

A handwritten signature in blue ink, appearing to read "Tom Dennis", is written over a horizontal line.

Tom Dennis, Director of Sales
Hochiki America Corp.